

Commissioning of Livn pellet stoves

Congratulations on the purchase of your Livn pellet stove. For the warranty of the pellet stove it is important that the commissioning is carried out by one of our specialists.

Do you want to make an appointment for the commissioning?
 For the Netherlands please send an email to: appointment@livn.nl
 For Belgium you can register via the website: <https://livn.doitforme.services>

Step 1

You have purchased a Livn pellet stove at one of our selling points.

Step 2A

You install the pellet stove according to the manual and applicable standards (Building Decree). Afterwards, please contact our specialist for an appointment to inspect the installation and to perform the commissioning of the pellet stove (to the value of €200,-, included in the price of your pellet stove).

Step 2B

The pellet stove is installed by one of our specialists. We will make you a customized offer if you send us an e-mail. The commissioning costs of €200,- are included in the price of the pellet stove, but the installation/material costs are not.

Step 3

The placement of the pellet stove will be checked by our specialist.

Step 4A

If our specialist has determined that the pellet stove has not been installed correctly, please see step 2B

Step 4B

If the pellet stove has been installed correctly, our specialist will set the pellet stove with the correct parameters.

Step 5

Our specialist will check the installation and operation of the pellet stove and will fill out the commissioning form, which will then be signed. This will take about 30 minutes. The warranty will also be activated, considering the applicable conditions. For correct operation of the pellet stove, please read the manual carefully. If you have any questions regarding the operation of the product, please contact your reseller.

We hope you enjoy your Livn pellet stove

Do you have any questions or malfunctions?
 Please contact service@gimeg.nl